ANNICKA RABIDA

(920) 621-8589 | anrabida@gmail.com | resume.annickarabida.com

PERSONAL SKILLS

PROGRAMMING LANGUAGES

C++, Java, Python, JavaScript, HTML, CSS

SOFTWARE SKILLS

Google Suite, Microsoft Office, WordPress, Elementor, Gravity Forms, Zendesk Administration

ADOBE CREATIVE CLOUD

Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Lightroom

CERTIFICATIONS

HDI Customer Service Representative

CONFERENCES

• International Forum on Active Learning Classrooms (2019)
• Brainstorm (2022)
• Educause (2022)
• Reclaim Open (2023)

EDUCATION

ST. NORBERT COLLEGE

De Pere, WI

Bachelor of Science in Computer Science and Graphic Design

August 2017 - May 2021

Additional Classes
Education Foundation & Psychology (2023)

AWARDS

• Summa Cum Laude
• Daniel F. Dickhut Art Award
• David C. Pankratz Award for Excellence in Computer Science

EXPERIENCE

INSTRUCTIONAL TECHNOLOGIST| *St. Norbert College ITS*   FEB '22 - SEPT '23

De Pere, WI

• Explored new technologies in the realm of educational technology.
• Administratored to the Domain of One's Own program.
• Managed a team of 10 students and a department technology studio.
• Organized campus-wide trainings in technology.
• Supported faculty with integrating technology in their course design.
• Maintained accurate and up-to-date documentation, which ranged from written articles to videos

SERVICE DESK SPECIALIST| *St. Norbert College ITS*   JULY '21 - FEB '22

De Pere, WI

• Handled general business of the ITS Service Desk which included overseeing the student workers.
• Redesigned and maintained the Knowledge Base for the ITS Service Desk.
• Administratored the Zendesk ticketing system, Google Services and Zoom.
• Supported student devices and St. Norbert College owned devices.

TECH BAR CONSULTANT | *St. Norbert College ITS*   JAN'18 - MAY'21

De Pere, WI

• Assisted students and staff with various technology needs.
• Developed and maintained the branding material to provide the Tech Bar with a cohesive look.
• Designed and maintained the Tech Bar website to showcase our mission and make ease in scheduling an appointment.
• Created tutorial videos for both faculty and students on different technologies used by the college.

TEACHING ASSISTANT | *St. Norbert College Computer Science*   JAN '18 - MAY '21

De Pere, WI

• Aided during the lab time of the intro to computer science class.
• Graded labs and programs.
• Held nightly TA hours to assist students outside of class time.
• Assisted a professor in teaching intro computer science class and note taking for professor.

INVOLVEMENT

LEAD ADVISOR | *Delta Phi Epsilon Beta Chi Chapter*   SEPT '21 - PRESENT

De Pere, WI

• Advise Beta Chi Chapter's leadership team.
• Stay updated with any changes at Delta Phi Epsilon's International Headquarters.
• Attend training sessions to stay educated with Delta Phi Epsilon policies.

STAGE DIRECTOR | *Knight Theatre*   APRIL '18 - FEB '19
APRIL '20 - FEB '21

De Pere, WI

• Organized auditions, casted roles, and created a master schedule for the cast members.
• Oversaw the artistic view of the show and blocking.
• Created all the camera shots to properly show the performance for a live stream.